



Connecting you to a better life

Bob

- 51 year old male with TBI secondary to trauma and resulting in hemorrhagic CVA with residual left sided paresis, delusional thinking, and poorly controlled diabetes
- No local family
- Intermittently follows up with care
- Recent osteomyelitis and s/p partial metatarsal amputation

Sarah

- 28 year old female with Type 1 Diabetes who recently moved here from out of state.
- She is a photographer but she works as a waitress. She is uninsured
- Diabetes diagnosed 15 years ago and now works very diligently to maintain good control
- Brittle diabetes

Sarah

- Complicated by hypoglycemic unawareness requiring several trips to the ED
- Has been saving for a continuous glucose monitor. Would benefit from insulin pump

John

- 61 year old with hypertension, controlled bipolar disease and an AKA secondary to MVC 20 years ago
- Rides his bike to work everyday. Has Medicaid MHSP no medical insurance
- Assisted with hearing aids and wound care management

What Makes a Community Health Center Unique?

- Federal Grant to support sliding fee scale
- Accept all patients regardless of ability to pay
- Consumer Majority Board
- Medically Underserved Area or Population
- Enabling Services
- Culturally sensitive primary and preventative care

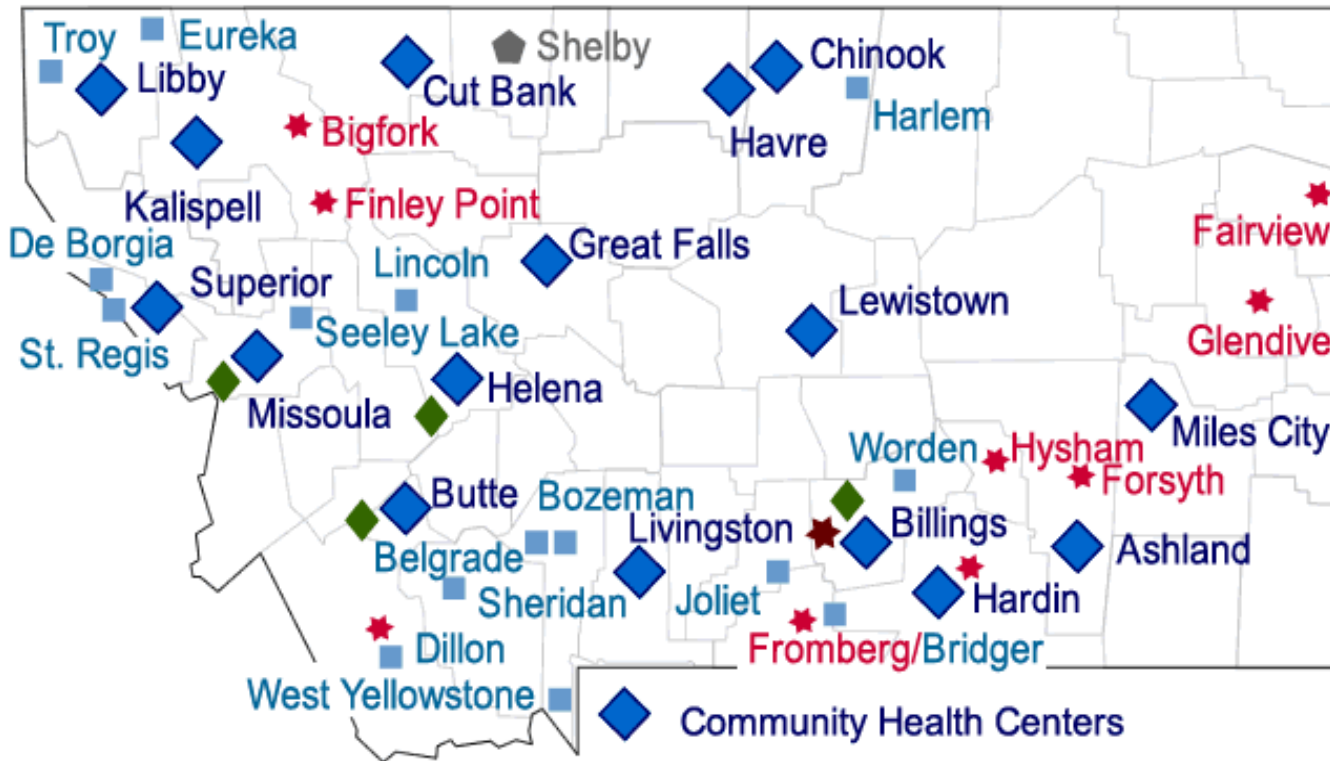
Purpose of Community Health Center

- To provide comprehensive primary care to underserved patients
- Identify and meet unmet needs or gaps in community
- Serve as the “safety net” to people who are unable to afford or obtain care elsewhere
- Provide high quality **PATIENT CENTERED** care

History of Community Health Centers

- Started in the 1960s by a few dedicated community health and civil rights activists who were working in low income communities
- CHCs now serve 20 million Americans in over 9,000 locations across the country
- Ongoing funding was established and has continually received bipartisan support

Montana's Health Centers



- ◆ Community Health Centers
- Community Health Center Satellites
- ▣ Community Health Center Look-Alike
- ★ Montana Migrant Health Program/ Satellite Sites

RiverStone Health Clinic

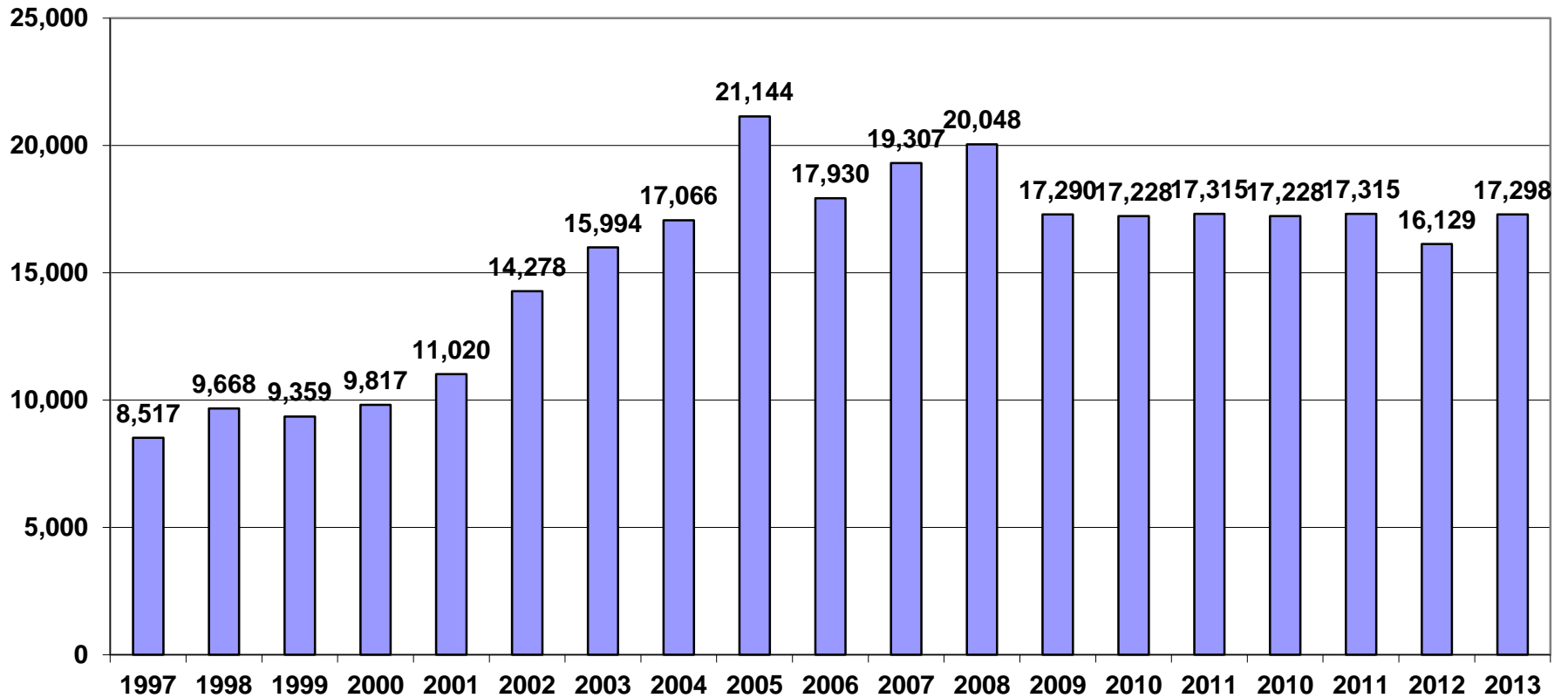
- Main Clinic and Dental Clinic
- Rural Clinics in Bridger, Joliet and Worden
- Healthcare for the Homeless Program – clinics at Hub, MRM and St Vincent DePaul
- Youth Services Center
- Yellowstone County Detention Facility (YCDF)

Other Primary Care Services

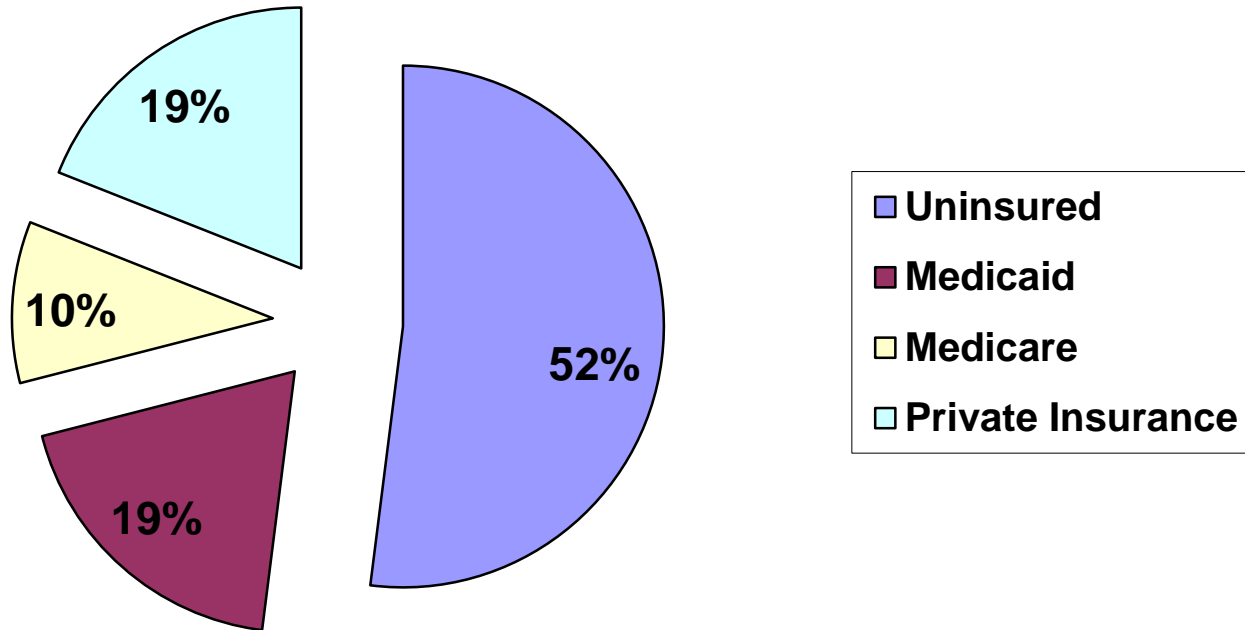
- Lab and x-ray
- Integrated Behavioral Health
- Pharmacy
- Nutrition and Diabetes Education
- Medication Assistance Program (MAP)
- Coordination of services
- Resource Advocates

Patients Served by Year

Source: RiverStone Health UDS Reports



RSHC Patients by Payer Source - 2013



Source: RiverStone Health 2013 UDS Report



Gaps in Service

- Mental Health
- Rehabilitative Services
- Specialty care
- Advanced imaging or testing

We Strive to:

- Improve Quality/Patient Experience
- Improve Population Health
- Improve Efficiency/Reduce Costs
- Meet Patients Where They Are



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