MMA Leadership Conference

BOZEMAN MT
11.22.14
ZACHARY MEYERS, MD
RiverStone Health CHC

- City-County Health Department
- Federally Qualified Teaching Health Center
- 17,298 unduplicated (individual patients) visits
  - About 30,000 visits per year (600/week)
- Uninsured: 52%
- Medicaid: 18%
- Medicare: 10%
- Private Insurance 19%

*all data 2013 year end data unless otherwise noted
Socioeconomics of Population

- **200% of poverty line or below: 74%**
  - Above which sliding fee schedule does not apply
  - Income for this level: $23,341 (family of one)

- **100% of poverty line or below: 49.9%**
  - Income for this level: $11,600 (family of one)
Population Demographics

- Caucasian: 13570
- American Indian: 1124
- Hispanic: 1089
- African American: 396
- Asian: 109
- Pacific Island/Hawaiian: 40
- Did not report: 2050
- Veterans: 775
- Homeless: 1917
Billings South Side

- 8,400 people
  - (105,000 total in Billings)
  - 4,200 households
- Of the 8,400 residents, 2,200 are/were incarcerated or under judicial supervision
- Percentage living in poverty
  - 35 – 40%
  - Median Billings income: $46,000
  - Median income: $22,700
  - Orchard Elementary: 93% poverty rate

http://cldibillings.org/about/south-side/
Education and Employment

- **Percentage without a GED?**
  - 10% in Billings
  - **34%** in South Side

- **Percent unemployed?**
  - 4% in Billings
  - **12%** in South Side

- **Percentage of kids age 15 – 17 not in school?**
  - 3% in Billings
  - **44%** in South Side

http://cldibillings.org/about/south-side/
What is to be done...

- Serve in these communities
- Increase access to healthcare and education
- Enhance psychological and social resources
- Empower people to take control
- Enable people to overcome barriers
Overcoming Barriers, Providing Opportunity

- Poverty
- Transportation
- Language
- Financial
- Homelessness
- Mental health
- Access to healthy food
So How Are We Doing It..

- Seeing patients where they are
- Bus, taxi, special transit, gas vouchers
- Sliding fee scale (for less than 200% of poverty line)
- 340b Pharmacy, and Medication Assistance Programs
  - Available to health center meds
- Resource advocates point of care
  - Connect patients with resources
  - Health coaching and decision making
- Point of care mental health
  - Available for counseling, consultation daily
  - Part of community outreach, day treatment centers, crisis center
  - Find patients where they are
So How Are We Doing It..

- Teaching Health Center
  - Increases access 20%
  - Teaches model to upcoming grads
- Preventative health services
  - Paired with city-county public health
  - Breast, cervical, colon health
- Ryan White Clinic
- Outreach to County Jail
- Committed and caring staff!!
“Medical education does not exist to provide students with a way of making a living, but to ensure the health of the community”

- Rudolf Virchow