

# MMA Leadership Conference



**BOZEMAN MT**  
**11.22.14**  
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# RiverStone Health CHC

- City-County Health Department
- Federally Qualified Teaching Health Center
- 17,298 unduplicated (individual patients) visits
  - About 30,000 visits per year (600/week)
- Uninsured: 52%
- Medicaid: 18%
- Medicare: 10%
- Private Insurance 19%



\*all data 2013 year end data unless otherwise noted

# Socioeconomics of Population



- **200% of poverty line or below: 74%**
  - Above which sliding fee schedule does not apply
  - Income for this level: \$23,341 (family of one)
- **100% of poverty line or below: 49.9%**
  - Income for this level: \$11,600 (family of one)

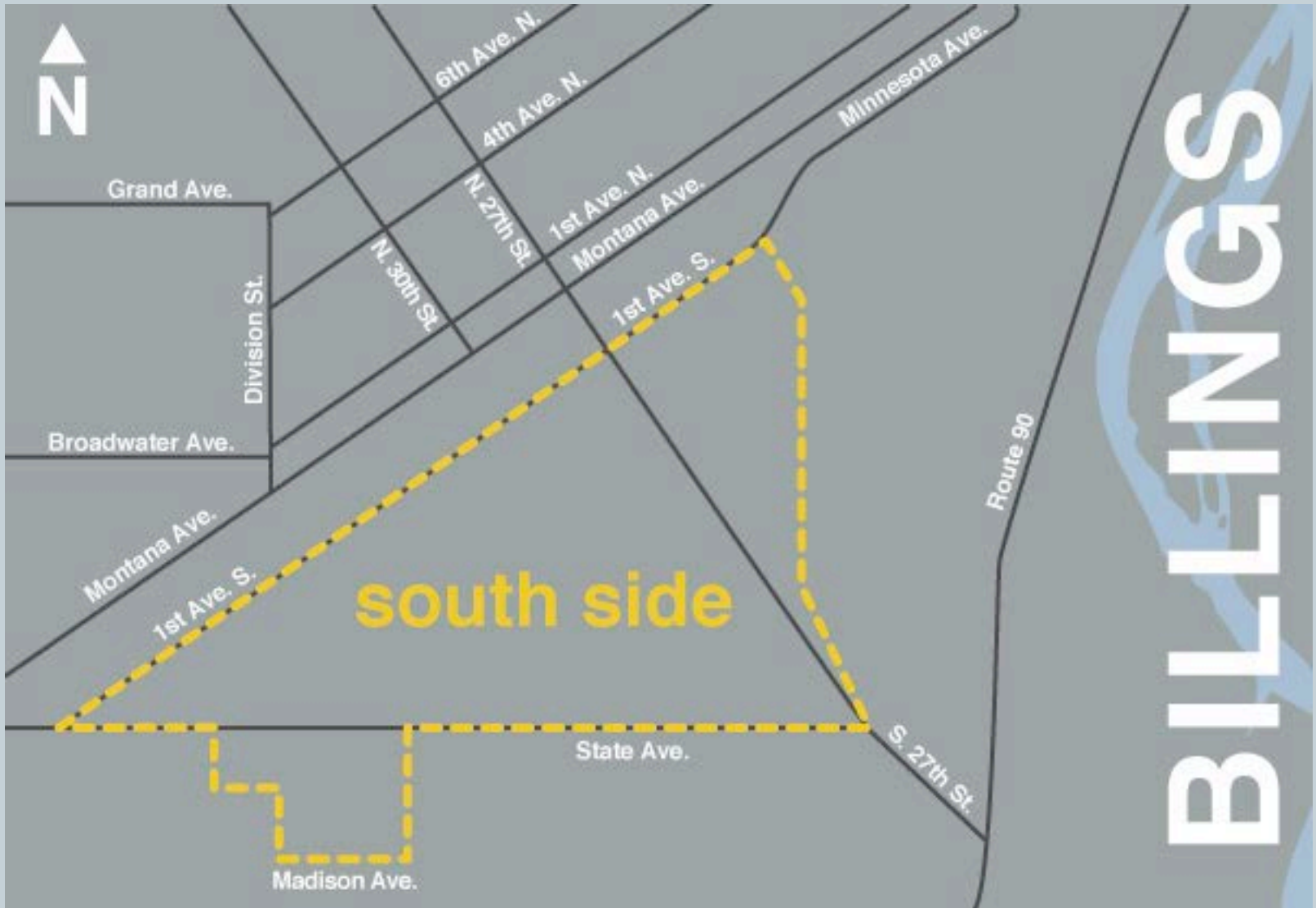
# Population Demographics



- **Caucasian: 13570**
- **American Indian: 1124**
- **Hispanic: 1089**
- **African American: 396**
- **Asian: 109**
- **Pacific Island/Hawaiian: 40**
- **Did not report: 2050**
- **Veterans: 775**
- **Homeless: 1917**







south side

BILLINGS

# Billings South Side



- **8,400 people**
  - (105 000 total in Billings)
  - 4,200 households
- Of the 8,400 residents, **2,200** are/were *incarcerated* or under *judicial supervision*
- **Percentage living in poverty**
  - 35 – 40%
  - Median Billings income: \$46,000
  - Median income: **\$22,700**
  - Orchard Elementary: **93% poverty rate**

# Education and Employment



- **Percentage without a GED?**
  - 10% in Billings
  - **34%** in South Side
- **Percent unemployed?**
  - 4% in Billings
  - **12%** in South Side
- **Percentage of kids age 15 – 17 not in school?**
  - 3% in Billings
  - **44%** in South Side





# What is to be done...



- **Serve** in these communities
- **Increase** access to healthcare and education
- **Enhance** psychological and social resources
- **Empower** people to take control
- **Enable** people to overcome barriers

# Overcoming Barriers, Providing Opportunity



- **Poverty**
- **Transportation**
- **Language**
- **Financial**
- **Homelessness**
- **Mental health**
- **Access to healthy food**

# So How Are We Doing It..



- **Seeing patients where they are**
- **Bus, taxi, special transit, gas vouchers**
- **Sliding fee scale (for less than 200% of poverty line)**
- **340b Pharmacy, and Medication Assistance Programs**
  - Available to health center meds
- **Resource advocates point of care**
  - Connect patients with resources
  - Health coaching and decision making
- **Point of care mental health**
  - Available for counseling, consultation daily
  - Part of community outreach, day treatment centers, crisis center
  - Find patients where they are

# So How Are We Doing It..



- **Teaching Health Center**
  - Increases access 20%
  - Teaches model to upcoming grads
- **Preventative health services**
  - Paired with city-county public health
  - Breast, cervical, colon health
- **Ryan White Clinic**
- **Outreach to County Jail**
- **Committed and caring staff!!**



**“Medical education does not exist to provide students with a way of making a living, but to ensure the health of the community”**

**- Rudolf Virchow**



